

Agenda

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Our Purpose

Software, Quality Assurance & DevOps

We deliver, test, maintain and optimise high-value applications

through best practises, to support Sky Group's business needs.

SDLC, Industry Standards & Agile Methodology —

Planned Inventory, IPAM, TSA, Wholesale Ethernet, uSDP



Our Journey

Scaling the Team

How it started

Early days of the team



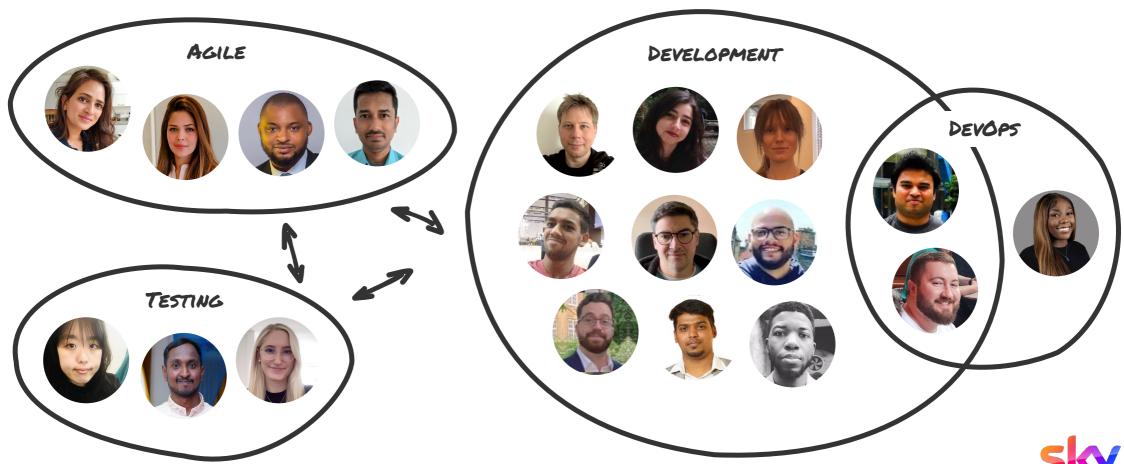




How it's going

Current state of the team





The Team

Who we are



Emanuele Manco

Software Engineering Manager

Millennial from Italy.
Former draughtsman & designer.

Over two decades of experience in the entertainment, fashion, government, finance and telecom industries.

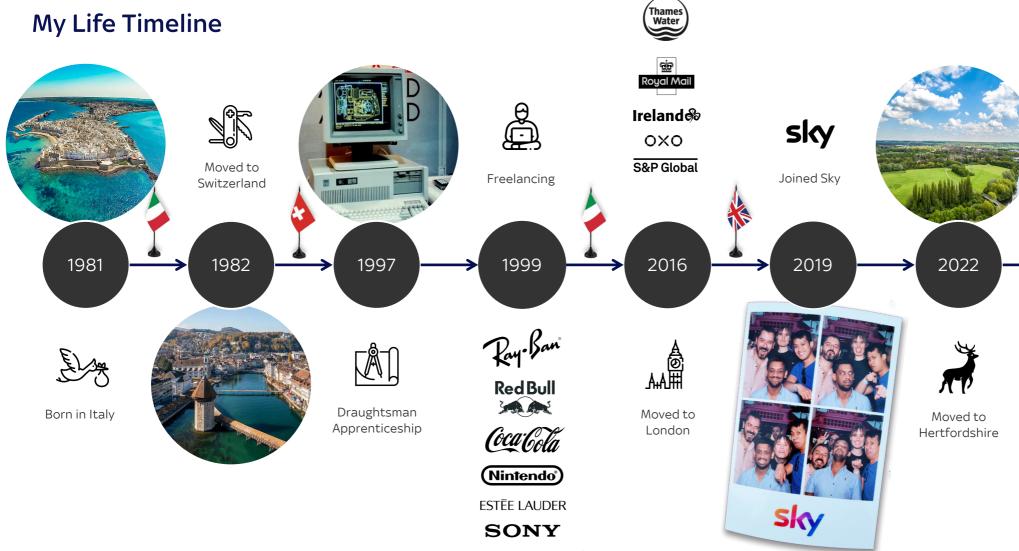
Foodie, Globetrotter, Movies & Videogames Aficionado, Passionate about Tech.

Health conscious. Devoted Husband.

Leading and inspiring the NAI Software Engineering Team in Sky Group Comms

Emanuele Manco

My Life Timeline



Got Married

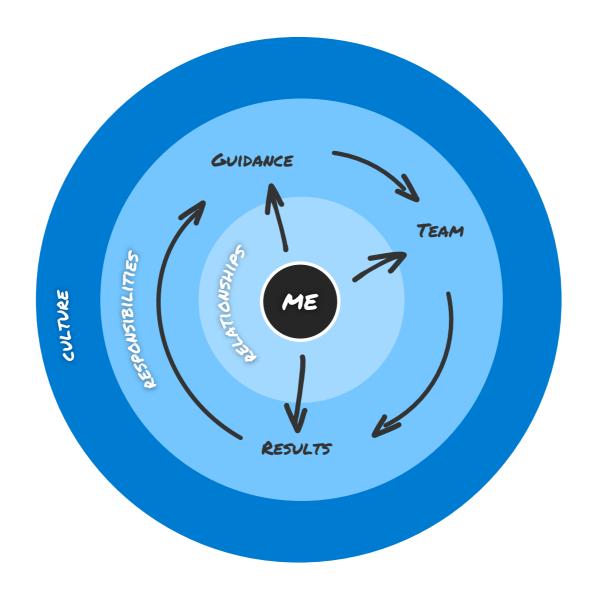
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"Culture eats Strategy for Breakfast"

Peter Drucker

Our Culture

Values & Principles









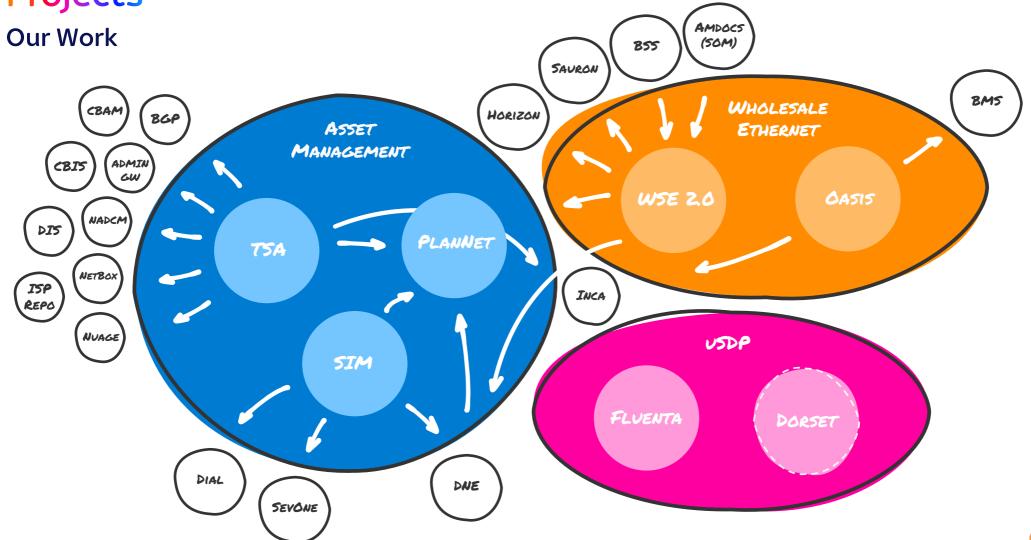




Projects

What we're working on

Projects





Agile Methodology

Embracing Change

- At the heart of our development philosophy lies the Agile Methodology, a dynamic framework that enables us to thrive in an ever-changing landscape.
- Agile isn't just a methodology for us; it's a mindset, a culture, and a way of life.
- Through Agile, we embrace change as a constant, allowing us to respond swiftly to evolving requirements and dynamics.
- Collaboration, transparency, and adaptability are the cornerstones of our Agile practices, empowering us to deliver value to our stakeholders at every iteration.
- We've embarked on a journey of Agile transformation, recently adopting SAFe (Scaled Agile Framework) to scale our Agile practices across the organization seamlessly.



Scaled Agile Framework (SAFe)

Elevating our Workflow



What is SAFe?

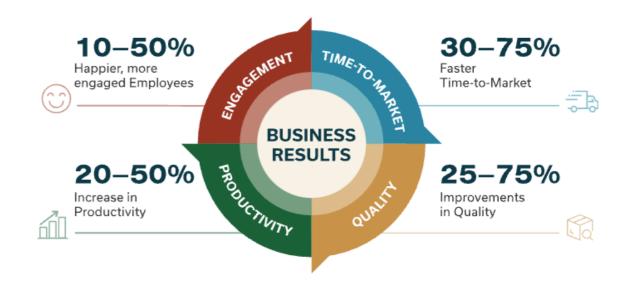
SAFe (Scaled Agile Framework) is a comprehensive framework for implementing agile practices at scale within organisations. It provides guidance on roles, responsibilities, processes, and ceremonies to coordinate and align multiple agile teams working on large-scale projects

Why the need for SAFe

SAFe adoption becomes necessary when an organisation faces challenges in coordinating Agile practices across multiple teams, departments, or projects, requiring a structured framework for scalability and alignment.

Benefits of SAFe

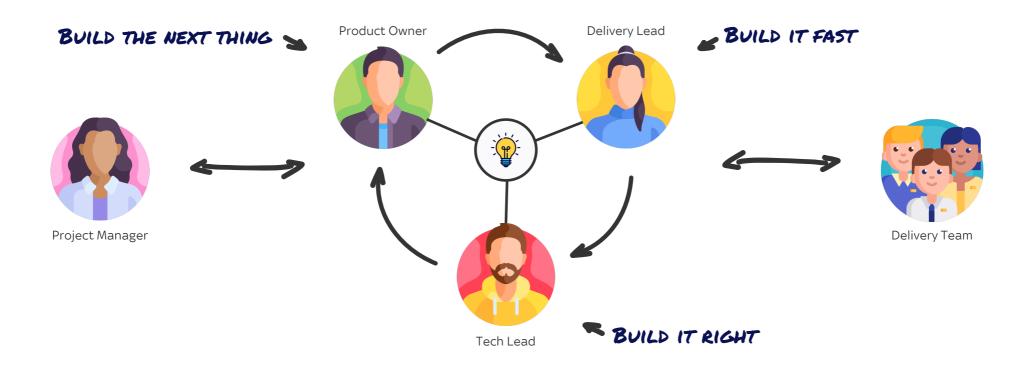
SAFe drives alignment, communication, and accelerated value delivery through its structured agile framework. It fosters efficiency, risk management, and continuous improvement for enhanced productivity and superior business outcomes.





Our Workflow

The process

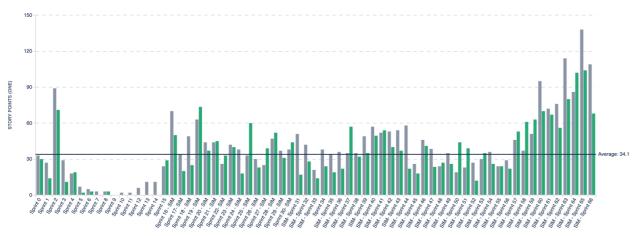




Productivity Metrics

Project Case Study





Cumulative Flow

- A steady increase in completed tasks
- Proportionate increase of "To do" and "Development"* More Feature Requests
- Code Reviews stayed the same
- Steeper growth after we scaled the team

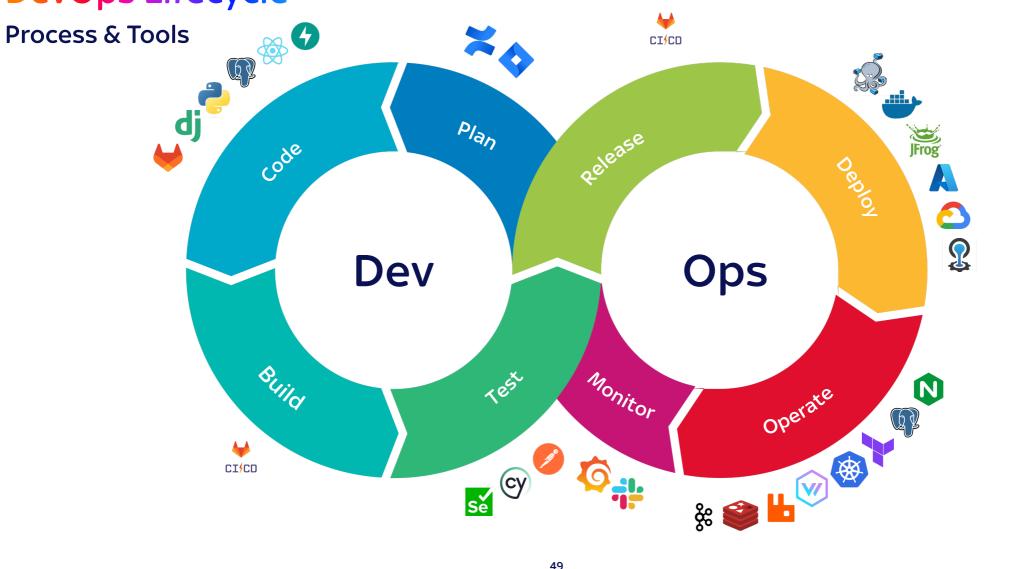
Velocity

- Scaled the team last year
- Increased Story Points per Sprint from 30 to 120
- Improved Productivity by 300%



Source: JIRA Board

DevOps Lifecycle





BDD/TDD Approach

The best of both worlds

Behavioral Driven Development

- BDD focuses on the behavior and outcomes of the software from a user's perspective.
- Collaboration between stakeholders, developers, and testers to define and refine requirements.
- Use of a ubiquitous language (often in the form of user stories or scenarios) to bridge the communication gap.
- Scenarios are written using the *Given-When-Then* format to describe the expected behavior.
- Automated tests are created based on these scenarios to validate the software's behavior.
- BDD promotes a shared understanding of requirements and encourages collaboration throughout the development process.

Test Driven Development

- TDD is a development approach where tests are written before writing the actual code.
- Developers start by writing a failing test that describes the desired behavior or functionality.
- Minimal code is then written to pass the test while ensuring it meets the requirements. Once the test passes, the code is refactored to improve its design and maintainability.
- This process is repeated for each new piece of functionality, ensuring that code is thoroughly tested. TDD promotes code quality, as it encourages modular and testable code design.
- It provides a safety net for code changes, ensuring that existing functionality remains intact.



Test Automation

Tools and Frameworks

Oasis

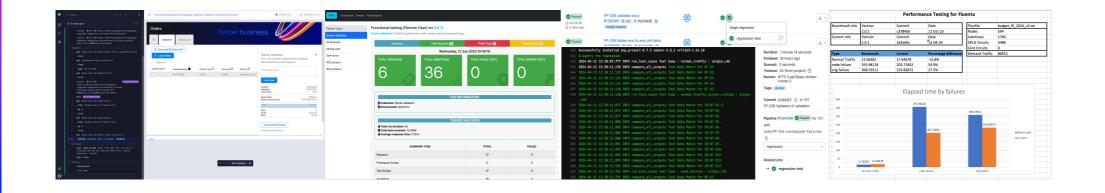
- JavaScript framework
- UI testing with Cypress
- API functional testing with Postman API
- API load testing with K6

Asset Management

- Selenium (Java)
- UI Testing with Cypress

Fluenta

- Python scripts
- Regression testing (Local/Cl Pipeline)
- Performance testing (Local)





Conclusion

Thank you